SYSTEM REQUIREMENTS AND REFERENCE ARCHITECTURE

Exhibit S to the End User License Agreement — On-Prem

Version 1.3

H&A Security Solutions, LLC d/b/a Tellaro — 12178 N 1450th Street, Effingham, Illinois 62401

SYSTEM REQUIREMENTS AND REFERENCE ARCHITECTURE

This exhibit (this "Exhibit S") governs the system requirements and reference architecture for installing and operating the Tellaro Security Operations Platform (the "Software") in the Customer Environment under the End User License Agreement — On-Prem (the "EULA"). Capitalized terms have the meanings given in the EULA.

1. SCOPE

This Exhibit S applies to on-prem deployments of the Software and to the Customer-Hosted Components of Hybrid deployments. SaaS deployments are operated by Tellaro and are not subject to this Exhibit S. Customer is responsible for ensuring that the Customer Environment meets the system requirements published by Tellaro for the duration of the License Term.

2. AUTHORITATIVE SOURCE OF SYSTEM REQUIREMENTS

The authoritative, up-to-date system requirements (including hardware sizing tables for Small / Medium / Large / Enterprise deployments, supported operating systems, runtime/container requirements, network throughput minimums, identity and access integration options, and reference architecture diagrams) are published in the Tellaro Documentation, available at https://docs.tellaro.io/system-requirements (or such successor URL as Tellaro may designate, the "Sysreq Page"). Customer agrees that the version of the Sysreq Page in effect at the start of the applicable License Term is the operative system-requirements specification for that License Term.

Tellaro maintains the Sysreq Page so that engineering can iterate on supported configurations without requiring an amendment to this Exhibit. Material changes to the Sysreq Page during an active License Term that would materially increase Customer's infrastructure burden will not be imposed mid-term except where reasonably necessary for security or supportability.

3. CUSTOMER RESPONSIBILITIES

- Provision and maintain Customer Environment to meet the Sysreq Page minimums for the duration of the License Term.
- Backup and disaster recovery for the Software and any data managed by the Software in the Customer Environment.

- Host-level monitoring of the Software hosts (CPU, memory, disk, network).
- OS-level patching and host-level vulnerability management, except for Platform Servers covered by Premium Maintenance and Support, where Tellaro applies operating-system updates as described in the Maintenance and Support Agreement. Tellaro makes Software-level patches available under M&S.
- Capacity management — monitor utilization and scale as needed for changes in asset count or ingest volume.
- Identity integration (local accounts, SAML, or SSO) per Customer security policy.
- Secure storage of license keys, integration credentials, and configuration secrets per Customer's secrets-management practices.
- Network configuration that permits the inter-component flows and outbound connectivity described on the Sysreq Page.

4. OUT-OF-SPEC DEPLOYMENTS

Deployments that materially deviate from the Sysreq Page (including under-provisioned hardware, unsupported OS versions, network connectivity below minimum thresholds, or material modifications to the Software) may experience reduced performance, instability, or security exposure. Such deployments may not be eligible for M&S response targets and any such issues are excluded from Tellaro's warranty under EULA Section 13.2. Customer should engage Tellaro before deploying out of spec to confirm support eligibility and risk.

5. COMPLIANCE CONSIDERATIONS

Customers operating in regulated environments (e.g., HIPAA, PCI DSS, FedRAMP Moderate or High, CMMC) are responsible for ensuring the Customer Environment meets applicable controls. Tellaro can provide architectural guidance under a Statement of Work; Tellaro does not certify the Customer Environment as compliant with any framework on Customer's behalf.

6. REFERENCE ARCHITECTURE ENGAGEMENTS

For deployments that materially deviate from published reference architectures (large-scale, multi-region, segmented networks, or compliance-driven configurations), Customer is encouraged to engage Tellaro Solutions Architecture before installation. Such engagements may be delivered under a Statement of Work.